



# Austin Dogtown



## Rules of the Pack!

### Reservations?

To make a boarding or daycare reservation, please email us!

Make sure to email BOTH:

Becca: [info@dogtownaustin.com](mailto:info@dogtownaustin.com)

Laurie: [laurie@dogtownaustin.com](mailto:laurie@dogtownaustin.com)

*We are happy to discuss reservations over the phone between 10-4 PM during the week, but all reservations must be made via email.*

### Car Pool Line!

**PLEASE do not park in the parking lot.**

We find that utilizing the car pool line is much more efficient and safer for everyone. Please pull all the way up to the black gate, your car should be facing east (towards 1-35).

Please wait until the person in front of you is finished before getting out of your car. We will bring your dog out to you once you are inside of the gated area with the gate shut. Thanks for being patient!

### Daycare

Drop off 7-10 AM

Pickup: 4-6:30 PM

Monday through Friday

Daycare Cancellation Policy- 24 hours (before 7 AM the day before the reservation)

All customers must have a current credit card on file. All services are paid using the CC on file. Email us if you need to update it!

### Boarding

Mon- Fri Drop off 7-10 AM/4-5 PM

Mon- Fri Pickup 7/10 AM/4-6 PM

Sat: 10 AM & 3 PM

Sun: 10 AM & 3 PM

*No time range on the weekends*

Boarding Cancellation Policy:

72 hours- non holidays

10 day- most holidays, SXSW, ACL, etc

21 days- Thanksgiving & Christmas

### Grooming

We have a fabulous groomer that works onsite and gives full service baths, haircuts, deshed treatments and more!

When you book daycare with a same day "spa day" - daycare is discounted to \$25.

Email Becky at [grooming@dogtownaustin.com](mailto:grooming@dogtownaustin.com) to book.

We also offer exit baths and nail trimming services for our boarding/daycare dogs. Email to schedule!

### Packing for Boarding

For boarding, all we need is enough food for the visit, packed in ziploc baggies or a gallon ziploc bag. We can not accept large bags of food or containers. We will provide bedding and toys. Please leave toys, bedding, bones, etc home!

Please bring your dog with a flat collar or a harness that can stay on all day. You will take the leash with you!